

**What Support services and activities do you want to access in Southwark?**

- Access to a large hall space once or twice a year to carry out a mass screening event for local men and smaller spaces for small clinic sessions regularly (aaa screening programme)
- Health/wellbeing
- Exercise room
- Encourage the 50-60 age group
- Publicise the service more
- Meeting friends and local people
- Support with form filling for benefits and housing
- Advocacy
- Outreach
- Help shopping and cleaning service
- History of place
- Explorers group – trips to the beach and country
- Dancing
- Activities I can be physically involved in games, puzzles and arts
- Medical access to GP, getting doctor's appointments, Getting treatment, Feel forced to pay
- Advice centre on housing, pensions, benefits etc
- Info on other centres activities in the borough
- Confidential spaces for personal advice (public Health)
- Cooking facilities to help with food and malnutrition (Public Health)
- Health
- Financial
- Exercise
- Computers

**What would encourage you to visit the Southwark Pensioners Centre?**

- More activities
- Sports
- I use the service and have always found very useful
- Accessible building
- Knowing what services are offered
- Problems travelling due to medications, terminally ill
- Exercise at specific time and day so I can organise
- Socialising , games and learning
- Activities I like
- Dominos
- Welcome centre, different activities eg music, dance etc
- Organise days trips
- Coach trips
- Lunch club
- Help with health information (moved from 1 of 3 words)

- Providing useful info (moved from 1 of 3 words)
- Interesting activities (moved from 1 of 3 words)
- Lots to do and find out

**What 3 words to describe how the new centre should feel?**

- Welcoming 7
- Friendly 5
- Easily accessible (wheelchair friendly) 3
- Warm 2
- Relaxing
- User friendly
- Lovely and caring staff (like now)
- Beautiful building where people can come and just sit for a coffee and meet a friend
- Treated
- Open
- Free
- Bright
- Comfy
- Enjoyable
- informative

**If money were no objects, what would you wish for in the new Southwark Pensioners Centre?**

- State of the art disabled friendly facilities
- Bigger rooms to accommodate clients
- Coffee room
- Multipurpose building
- Therapeutic services
- Lift
- Toilets
- Counselling
- Advocacy
- Legal advice
- Entertainment to cheer people and help loneliness
- Digital education
- Days when we can have warm meetings
- Socialising
- Free holidays
- Mini bus
- Outdoor area/garden