A change is being proposed to the way your day care centre service is currently provided. This will see the delivery of a short-term service from one location in anticipation of the new Dementia Day Centre building at Cator Street, now being completed in 2018.

**Background**
In December 2012, we consulted on the vision for a Centre of Excellence for older people that would deliver the highest quality of services in partnership with service users and their carer’s, which Cabinet approved.

A further consultation with families, carers, the NHS and key stakeholders was held in 2013 on:
- (i) the future service model and
- (ii) the location of the Centre of Excellence.

On 5 September 2013, a decision was made on the service model that would be developed and that the centre of excellence would be based at Cator Street. The plan which was agreed was that Fred Francis and Southwark Park Road Day Centres would close once the centre of excellence opened and service users would transfer to the new centre. This consultation is not about revisiting those decisions.

**Why are we consulting again?**
A number of difficulties were encountered at the start of the building work that set back completing the new day Centre. As a short-term measure, we propose to close one building, Southwark Park Road, and move service users to Fred Francis to continue to access services.

Closing Southwark Park Road is not a new proposal; neither does it change the original plan to provide a new day Centre service provision for people with dementia and complex health needs.
What is the change being proposed?

That the Southwark Park Road Day Centre closes and service users move to the Fred Francis Day Centre to access services to continue to meet their needs until the completion of the new Cator Street Dementia Centre.

The proposal is to close Southwark Park Road Day Centre and relocate service users temporarily to the Fred Francis Day Centre, while the new Dementia Day Centre at Cator Street Centre is being built.

There may also be a change to the size of the staff teams, which will need to take into consideration the merge of the two day centres into one. Staffing levels will be properly assessed to ensure the service will not be compromised and care levels will be maintained. The transport service, which is a key part of the day care service, will continue. This will also be reviewed to ensure service levels will not be compromised.

Merging both day centres will provide the opportunity to implement improved ways of working, try out new services and ways of providing care which will transfer into the new Dementia Day Centre at Cator Street once completed.

This will include:

- A seven day week service from Monday to Sunday, providing extended respite to carers, families and friends.
- Closer partnership work with statutory and voluntary sector organisations to be located at Fred Francis Day Centre.

There is the potential for organisations and support groups that specialise in providing services to older people with complex health needs and dementia, as well as support, to work closely with service users, carers, families and friends by hosting regular information, advice and support sessions aimed at improving outcomes.

Why is this change being proposed?

We had hoped the new Dementia day centre at Cator Street would be on schedule for completion in 2016, but experienced unforeseen delays with building the new centre. This means the centre is now not going to be ready until 2018.

Both day centres are currently running under capacity. Fred Francis has an operational capacity of 35 service users with an average daily attendance of 16. The average daily attendance at Southwark Park Road is 20 with an operational capacity of 30 service users. This gives an indication there will be sufficient capacity to accommodate service users at Fred Francis.

The proposed merge will provide an opportunity to pilot working closely with co-locating organisations that specialise in supporting people with complex health needs and dementia along with their families and carers. If the proposal goes ahead, the needs of all service users will be considered and reassessments would be carried out to identify any changes in support that may be necessary. The merge will also deliver some financial savings through the closure of one day centre.
Frequently Asked Questions

Why do we want to change the way day care services are provided for older people in Southwark?

Through research and consultation, we know that older people want to remain independent for as long as possible and not be placed in residential care. By providing a preventative and enabling service, the council will work towards maintaining this for as long as possible. The new Dementia Day Centre at Cator Street is the council’s vision for supporting this. We recognise there has been an unexpected delay in the new Dementia Centre opening and do not want this to delay the development of the service model.

What do we currently do?

The two day centres, Fred Francis and Southwark Park Road, provide support services to older people with complex health needs and Dementia. The day centres are based in the North and South of the borough and runs a transport service for its clients.

Both Day Centres are council run and offer a range of services that includes;

- One to one support for service users
- A pick up and drop off transport service to and from both centres to service users homes,
- A hot meal and refreshments throughout the day
- Support, advice and information to carers
- Classes and social activities to stimulate service users e.g. pottery, gardening, baking, dance and exercise.
- Personal care
- Safeguarding service users by working closely with carers, families, friends and social workers to identify and address issues that may arise

Southwark Park Road Day Centre opens 5 days a week, Mon-Thur 9:00am-4.30pm. Fri 9:00am - 4:15pm

Fred Francis Day Centre opens 7 days a week, Mon-Sun 9:00am – 4:30pm. Fri 9:00am - 4:15pm
Consultation Period

Your response on the above change is needed during the consultation period which will run for 8 weeks from **Monday 29th February to Monday 25th April 2016**.

We would like to receive your views on this proposal.

We would like you to tell us what you think of the change being suggested. You can do this by sending us your views in the following ways:

- Completing the enclosed questionnaire and returning to Dee Mosley at Southwark Park Road or Fred Francis Day Care Centres.
- Completing the enclosed questionnaire on line at [www.southwark.gov.uk/southwarkparkdaycentre](http://www.southwark.gov.uk/southwarkparkdaycentre)

Please ask your key worker, carer, family member or Social Worker if you need help with completing this questionnaire.

Please return your comments by Monday 25th April 2016.
Please respond to the 3 questions below, telling us your views on the proposed change.

Do you agree with the proposed change? *(please tell us in the box below)*

<table>
<thead>
<tr>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Why?</td>
<td>Why?</td>
</tr>
</tbody>
</table>

Do you feel your needs will be supported if this change went ahead? *(please tell us in the box below)*

<table>
<thead>
<tr>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Why?</td>
<td>Why?</td>
</tr>
</tbody>
</table>
If you have any other comments about older people’s day care services in Southwark, please provide these in the box below.
What happens next?

Thank you for reading this proposal and providing your feedback. Once the consultation ends, findings will be presented for consideration at a council board meeting, where a final decision will be made.

Indicative timeline

<table>
<thead>
<tr>
<th>DATE</th>
<th>ACTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>29/2/2016</td>
<td>Service user, carer and family consultation commences (8 weeks)</td>
</tr>
<tr>
<td>March/April 2016</td>
<td>Meetings with service users, carers and families</td>
</tr>
<tr>
<td>25/4/2016</td>
<td>Consultation ends</td>
</tr>
<tr>
<td>May 2016</td>
<td>Report on consultation findings to the Senior Management Team</td>
</tr>
<tr>
<td>June 2016</td>
<td>Report on findings to Children &amp; Adults Board</td>
</tr>
<tr>
<td>June 2016</td>
<td>Feedback to Service users</td>
</tr>
</tbody>
</table>